

## Canadian Therapy Professional and General Liability Insurance Application

3100 Steeles Ave. East, Suite 101, Markham, Ontario L3R 8T3 Canada www.holmanins.com

Email: programs@holmanins.com

www.holmanins.com www.therapistinsurance.ca

Tel: (905) 886-5630 Fax (905) 885-5630

# NOTE: THIS APPLICATION IS AN IMPORTANT DOCUMENT AND IS BEING RELIED ON BY THE INSURER TO DETERMINE WHETHER IT WILL PROVIDE YOU WITH COVERAGE. PLEASE ENSURE THAT ALL RESPONSES ARE ACCURATE. THIS DOCUMENT WILL FORM PART OF YOUR POLICY.

"Applicant" means the individual detailed below. This application form must be completed in ink, signed and dated by the Applicant. Please attach an updated and relevant resume/CV together with certificates proving all relevant qualifications in respect of this application. All questions must be answered and where appropriate "Not Applicable" or "N/A" specified. The completed application form along with additional information provided will form part of the contract of insurance with the Insurers. All facts material to the proposed insurance must be disclosed fully and truthfully and to the best of the Applicant's knowledge and belief whether or not they are the subject of a specific question herein. In addition to the information contained in the application form including all supporting documentation, if the Applicant is aware of any other information which it considers may alter, influence or prejudice the Insurers' appraisal of the risk being proposed, this information must be disclosed in conjunction with this application form.

By signing this application form the **Applicant** is consenting to the use of information, including sensitive personal information. Where personal information relates to third parties, the **Applicant** confirms that it has been given the requisite consent to disclose such information to the Insurers for processing.

If there is insufficient space to complete an answer to any question in this application form, please continue on the continuation space (and additional page) provided, which should then be signed, dated, and attached to this application form.

#### COVERAGE PART A – PROFESSIONAL LIABILITY – "Claims Made"

This insurance under Part A, is underwritten on a "claims made" basis, which means that if a claim is made against the **Applicant** then the **Applicant** MUST have a current policy in force. The policy applied for does:

- A. NOT cover any actual or alleged act, error, omission, and/or event committed or occurring before the Retroactive Date;
- B. NOT cover any Claim(s) or Circumstance(s), investigation, or proceeding you were aware of (or should reasonably have been aware of) prior to the Inception of this policy;
- C. NOT cover any notification you make after the expiration of 1. the policy period or its earlier termination date, if any; or 2. The Extended Reporting Period, if any, and then only in accordance with the terms described in the policy.
- D. The limits for Defence Costs are included in the limit of liability and any payment of Defence Costs shall reduce the Limit of Indemnity available in respect of payment of Claims.

#### **Insuring Clauses Available**

Policy Limits up to \$5,000,000 per Claim, \$10,000,000 in the aggregate are available across the following covers:

- Professional Negligence
- Libel & Slander
- Infringement Of Copyright

In addition, the following are automatically included:

- \$250,000 Duty To Refer To Healthcare Service Providers
  - \$100,000 Products Liability
  - \$250,000 Loss Of Documents
  - \$25,000 Personal Information Protections and Electronic Document Act Coverage (S.C.,2000, C.5)
  - \$100,000 Sexual Harassment / Abuse

#### COVERAGE PART B - OPTIONAL - COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

Commercial General Liability is available as an optional addition to coverage part A. Coverage under part A must be purchased for this additional Part B to apply. Insurance under Part B is on an "Occurrence Basis".

#### Qualifications

In the event of a claim, the Applicant will be required to produce qualification certificates.

#### **Approved Associations**

This application applies only to the activities specifically detailed below by the **Applicant**, AND for which the **Applicant** has an approved relevant qualification from one of our approved associations. If the **Applicant** is in any doubt as to whether an individual activity or association is approved for cover under this policy, the **Applicant** must discuss this with Holman Insurance Brokers Ltd. prior to accepting cover hereunder.

#### Applicant Acknowledgement

Signature

Date

Breach Of Confidentiality

General Liability To Third Parties Rescuers & Good Samaritan Acts

Canadian Therapy Application V5.8 2019

For the purpose of the Insurance Companies Act (Canada), this document was issued in the course of Lloyd's Underwriters Insurance business in Canada.

#### WARNING

If the Applicant receives a claim or becomes aware of a circumstance that may give rise to a claim, the Applicant must contact Holman Insurance Brokers Ltd. immediately to ensure that the claim notification provisions under the policy are adhered to. Failure to do so could prejudice the Applicant's ability to claim under the Applicant's insurance policy.

If the Applicant is a new client to Holman Insurance Brokers Ltd. and the Applicant's previous liability policy was not on a "claims made" basis with the same "retro-active date" to that provided under this insurance application please call Holman Insurance Brokers Ltd. for advice as the Applicant may be exposed to a gap in cover. It is the responsibility of the Applicant to understand the type of insurance they are applying for.

#### Personal Information of The Applicant (You) - Please provide the following specific information:

Any Applicant who has qualified overseas shall also have to be individually approved prior to cover being authorized by Insurers.

1.     Full Name of Applicant:     First Name     Initial     Last Name
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2a.	Address:	Street Address		
	City		Province	Postal Code

b.	Telephone Number:	Business #		Cell #
C.	Email Address:		Fax #	

#### 3.a Relevant Canadian Qualifications – PLEASE ATTACH CERTIFICATES for new applicants and new certifications

Name of Association, School or Centre	Course Title	Dates MM/DD/YY

#### 3.b Relevant Non-Canadian Qualifications - PLEASE ATTACH CERTIFICATES for new applicants and new certifications

Name of Association, School or Centre	Course Title	Country	Dates MM/DD/YY

Any **Applicant** who has **Non-Canadian qualifications** will have to be individually approved prior to cover being authorized by Insurers.

3. c \_\_Associations that you are a current subscribing member of (Including membership Nos):-

Name of Association	Membership No.	Date First Joined	Membership Type

Please provide evidence of current membership (e.g. Annual Certificate). Please note that if the Applicant is not a member of any of the approved associations, there is no automatic cover and the application will have to be reviewed and specifically authorized by the Insurers, and even if the authorization is approved the detailed premiums may not still apply.

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	Canadian	Therapy Professio				
4.	Date Of Birth:	MM/DD/YY				
5.	Date Started Practice:	MM/DD/YY				
6.	Is any of your work super If <b>YES</b> , Please advise by Name of Supervisor	whom and under what circu		Fmeil	🗌 Yes	🗌 No
		Address	Tel #	Email	]	
	Please provide qualification	ons of supervisor	I			
7. a.	Do you work with animals If <b>YES</b> , please advise whe	? en this would happen and w	vith what types of anim	al.	🗌 Yes	🗌 No
b.	Are you a student or a ca that includes elements of	ndidate for admission to a educational tutelage?	profession, or an interr	n or any such other occupation	🗌 Yes	🗌 No
	Where the <b>Applicant</b> is a student or candidate for admission to a profession, or an intern or any such other occupation that includes elements of educational tutelage, it is a condition precedent to the right to be indemnified under this policy that the <b>Applicant</b> be under the supervision of a practitioner/instructor qualified within the activities covered and is restricted to performing practice treatments or case work only, and that the <b>Applicant</b> advises the recipient of such treatments (or their parent or legal guardian, if the recipient has not attained the age of 16) that they are receiving treatment as part of a training program. The <b>Applicant</b> must not offer treatments outside of their capabilities which shall at all times be governed by the phase reached in their training program and their supervising instructor/practitioner's assessment.					
	If <b>VFS</b> Please advise nar	ne of qualified practitioner of	or instructor			
	Name of qualified practitioner of instructor	Address	Tel #	Email		
	-					
	Diagon provide quelificatio	ons of qualified practitioner	or instructor			
	Please provide qualification	ons of qualified practitioner				
C.	Do you provide sports the Professional Sports perso	rapy / rehabilitation / massa ons and/or dancers?	age therapy or persona	al fitness instruction to	🗌 Yes	🗌 No
d.	Do you teach and/or certi	fy or qualify another to teac	h others?		🗌 Yes	🗌 No
	Where an applicant is a te (This should not be confu	acher, teaching is considered sed with instruction of other	ed certifying and/or qua rs in participation of an	alifying another to teach others. activity.)		
	<ul><li>i) a student or graduate in</li><li>ii) a student or graduate</li></ul>	nd coverage to the actions njuring another student duri causes harm to a patient a It of insufficient or deficient	ng practical training; and an allegation is m	mples of this would be: ade that the damages were in		
	If YES, please advise the Attach relevant qualification of the Attach relevant qualification of the Attach relevant qualification of the Attach relevant qualifier of	e relationship to whom and ations.	how often.			
	To Whom?		How often?			

e. _	Do you require liability coverage for any additional Insured's? Please indicate the relationship, state name and full address. If more space is required, please complete on a separate form.					☐ No
- NOTE:	If the answers to item 7 a – e an calculation page.	re <b>YES</b> , an additiona	al premium loading will app	ly. Please refer to premium	-	
8.	Do you keep records for at leas	t 7 years for all patie	ents/clients?		🗌 Yes	🗌 No
0.	If <b>NO</b> , please advise why the ar					
9.	Do you obtain satisfactory cons If <b>YES</b> , please attach sample c why NO.		Yes	🗌 No		
10.	Have any negligence claims even	er been made again	st you whether successful	or otherwise?	☐ Yes	🗌 No
11.	Have any claims for dishonesty	sful or otherwise?	🗌 Yes	🗌 No		
12.	Have any complaints or investig	ations ever been m	ade or undertaken against	you?	🗌 Yes	🗌 No
13.	Have you ever had a document relating to the <b>Applicant's</b> activities unintentionally destroyed, damaged, lost or mislaid?					🗌 No
14.	Has the <b>Applicant</b> ever been c prosecution pending?	otoring offence, or have any	🗌 Yes	🗌 No		
15.	Have any libel or slander claim against you?	is, infringement of c	copyright or breach of con	fidentiality ever been made	🗌 Yes	🗌 No
16.	Have any sexual harassment ar	nd/or abuse claims e	ever been made against yo	ou?	🗌 Yes	🗌 No
	<ul> <li>Are you aware of any circumstances which may give rise to a potential claim or request for indemnity under this professional liability insurance?</li> <li>If the answer to any of 10-17 above is YES, please provide full details:</li> </ul>					🗌 No
18.	Do you currently purchase Liab please give full details: Name of Company:	ility, Medical Malpra	actice and/or Professional	Liability Insurance? If YES,	Yes	🗌 No
	LIMIT:	DEDUCTIBLE	EXPIRY DATE MM/DD/YY	TYPE OF INSURANCE	PREM	1IUM
					\$	
_	If you had a "Claims Made" poli	cy and require retro	date coverage, please pro	vide evidence of prior insura	nce policy.	
19	Have you ever had a claim mad property damage, premises (ir medical expenses? If <b>YES</b> , ple	cluding tenant's lia			🗌 Yes	🗌 No
20.	Do you sell manufacture, distribute or wholesale any products?, If yes, please give full details.				☐ Yes	🗌 No
_					-	

Canadian Therapy Application V5.8 2019 For the purpose of the Insurance Companies Act (Canada), this document was issued in the course of Lloyd's Underwriters Insurance business in Canada.

## Categories

There are several categories of activities that can be covered, **each of which has a separate premium** banding. NOTE: Some categories are not available in Ontario identified as (\*excludes Ontario). Please contact our office for the correct application. Please indicate 🖾 which individual activities cover is required hereunder:

CATEGORY A		
🗌 Dietician / Dietitian	Alexander Technique	
CATEGORY B		
☐ Access Bars ™	Algotherapy	☐ Anat Baniel Method™
🗌 Aqua Chi	Aromatherapy	Art Therapy
Ask and Receive	Aura Soma Color Healing	Bach Flower Remedy
Balneotherapy	☐ Belly Fit™	Bio Energetics
Bio Feedback	Body Mind Balancing	☐ Brain Gym™
Breathwork	☐ Certified Emotion Code Practitioner™	Certified First Aid
☐ Certified Maternity & Child Sleep Consultant ™	Certified Pedorthic Technician	Certified Pedorthists
🗌 Chakra Balancing	🗌 Chakra Dance	
Clinical Weight Loss	Color Therapy / Light therapy	Cortical Field Reedication
Conductive Education®	Crystal Healing	Dance Movement Therapy/Instructor
□ Dance Divine ™ Instructor	Deep Oscillation Therapy	Developmental Services Worker - DW
🗌 Eden Energy	Electro Therapy	Emotion Code
Emotional Freedom Technique	EMF Balancing Technique	Ergonomic Therapy
Energetic Healing	Energy Work / Balancing	Expressive Arts
Feldenkrais Method	🗌 Feng Shui	Grief Counselor
□ Guidance Counselor (excluding addiction & substance abuse – see cat C)	Guided Imagery	Health Coach/Advisor
☐ Heart Wisdom Connection™	Herbalism	Home Health Worker
Holistic Counselling	Holistic Practitioner	Horticultural Therapy
Integrated Energy Therapy	Intolerance Elimination	Intuitive Counseling
🗌 Iridology	☐ Journey Practitioner ™	Magnetic Therapy
Manual Lymph Drainage	Meditation	Meridian Stress Assessment
Mickel Therapy	Music -Thanatology	Music Therapy
Neurofeedback	🗌 Nia Therapy	Peat Therapy
☐ NeuroOptimal™/ Zengar	Nutrition / Functional Diagnostic Nutrition	Pastoral Counseling
Pediatric Sleep Consultant	Personal Support Worker (PSW)	Pilates Instructor
Plexus Bio Energy Therapy	Pranic Healing	Psychosomatic Therapy
Qi Gong Instructor	Quantum Touch	Raviv Method
Reiki Practitioner	Reiki Instructor / Master	Shamanic Healing
Simply Healed Method™	Spiritual Counselor	Spiritual Therapy
Spiritual Direction	Somato Emotion Release	🗌 Sotai
Soul Life™	Sound Therapy / Healing	Thalassotherapy
Thanadoula/Contemplative End of Life Care	The Radiance Technique	Trigger Release Method
☐ Vibroacoustic Therapy (VAT)	U Wellness Coach / Practitioner	Yoga Instructor (excluding Hot, Aerial and Bikram)

🗌 Yoga Therapy

□ □ Zumba<sup>™</sup> Instructor

CATEGORY C		
Acu Detox **	Acupressure	Addiction & Substance Abuse Counseling (excluding Ontario)
Aston Patterning	☐ Antigynastique™ Body Work	Allergy Testing
🗌 Aqua massage / Hydrotherapy	Aquatic Exercise Therapy	Awakening the Illuminating Heart
Behavioral Analysis (excluding Ontario)	Bowen Technique	🗌 Bi-Aura Therapy
Bio Cell Therapy	Body Talk System	🗌 Brandon Raynor Massage
Breema	Brine Baths	Certified Orthopedic Footwear Specialist
Certified Pedorthic Master Craftsman	Certified Senior Wellness Practitioner	🗌 Chair Massage
🗌 Chi Ni Tsang	Child and Play Therapy (excluding Ontario)	Cognitive Behaviour Therapy
☐ Connected Kids™	Craniosacral Therapy	Exercise Therapy
Eye Movement Desensitization and Reprocessing - EMDR	Footcare Specialist	First Aid Instructor / CPR / AED
Fitness Instruction Group	Fitness Instruction Personal	
Fitness Instruction with equipment	☐ Grasten Technique ™	☐ Heart Math <sup>™</sup>
Hellerwork	Hot or Cold Stone Therapy	🗌 Hypnosis
Hypnotherapy/ Hypnosis/Consulting Hypnotist	🗌 Infant Massage	🗌 Indonesian Massage
Ion Cleanse	🗌 Jin Shin	☐ Karuna Reiki™
Kinesiology (*excludes Ontario)	Lactation Consultant	Life Work Coaching / Empowerment Coach
🗌 Lomi- Lomi	Massage Therapy (Non-regulated)	Martial Arts Instructor Fitness (No contact)
☐ Melt Method™	☐ Metatronia Therapy™	Myofascial Release Technique
Natural Face Lift Technique	Neuro Muscular Therapy	Neuro Linguistic Therapy
Occupational Therapy	Polarity Therapy	Postural Integration
Pregnancy Massage	Rainbow Children	Raindrop Therapy
Recreational Therapist	Reflexology Therapy	Registered Massage Therapy (excluding Ontario)
Registered Mental Health Therapist	Relaxation Therapy	☐ Rolfing™
Rosen Method	Rubenfeld Synergy	Senior Wellness Practitioner
SomaticTherapy / Somatic Trauma	🗌 Shiatsu	☐ SOS Survival Operating System ™
Structural Integration	Swedish Massage	Tai Chi Instructor
🗌 Thai Massage	The Radiance Technique	Therapeutic Touch
Total Body Modification	☐ Time Line Therapy ™	Touch for Health
☐ Trager ™ Approach	Traumatic Event Support Counselor	Trigenics
Vocational Rehabilitation	☐ Voice Bio ™	☐ Watsu
☐ Yamuna™ Body Rolling	🗌 Zen Therapy	Zero Balancing
**Warranty: Practitioners in Acu Detox must	use single use disposable and aseptic needle	S
Please note warranties must be complied with CATEGORY D		
Ayurveda	🗌 Bikram Yoga	Ear Coning / Candling
☐ Fascial Stretch	Homeopathy (*excludes Ontario)	☐ Hot Yoga
Martial Arts Instructor (with contact)	Muscle Activation Techniques	Nerve Stimulation (TENS/IFC)
Photonic Therapy	Physiotherapist	Pulsed Electromagnetic Field (PEMF)
Sports Therapy/Rehabilitation		
CATEGORY E		
Aerial Yoga / Silks / Slack lining	Group Motivational Speaker	Standup Paddle boarding (SUP)
☐ Whole Women Practitioner ™	· ·	
NO CATEGORY APPLICABLE		

☐ If an individual activity does not appear in the list above and requires cover, please provide full details below including details of training, accreditation and course syllabus details. (Such activity will have to be specifically agreed and approved by Insurers prior to cover being granted). Please submit this application to Holman Insurance Brokers Ltd. for rating.

® ™ Trademarks are owned by respective owners.

## **PREMIUM CALCULATION & INVOICE**

Policy coverage starts at \$1,000,000 for any one claim, capped at \$2,000,000 for all claims (aggregate) made during the policy period. Higher limits as detailed below are available and the **Applicant** should discuss specific requirements with Holman Insurance Brokers Ltd.if in any doubt as to the adequacy of the limits being considered. Subject to a satisfactory application, the **Applicant** will be charged the following:

#### CATEGORIES AND LIMIT TO BE COVERED

#### COVERAGE - A - " Claims Made" Professional & General Liability Please select and check off the required limit and category. Write the applicable premium in the column. ▼ ▼ Check off one $\square$ LIMIT OF INDEMNITY A ONLY A - B A - C A - D A - E PREMIUM □ \$1,000,000 Per Claim, \$200.00 \$220.00 \$250.00 \$300.00 \$450.00 \$2,000,000 Aggregate \$ □ \$2,000,000 Per Claim, \$245.00 \$275.00 \$325.00 \$225.00 \$475.00 \$4,000,000 Aggregate □ \$3,000,000 Per Claim, \$275.00 \$290.00 \$320.00 \$370.00 \$590.00 \$6,000,000 Aggregate □ \$5,000,000 Per Claim, \$400.00 \$450.00 \$500.00 \$550.00 \$700.00 \$10,000,000 Aggregate If the following activities are undertaken the above premiums will be increased with the following additional premium loading: ▼ If you answered YES to questions 7.a, 7.b, 7.c or 7.d loading applies. LOADING Check off all that apply. Working With Animals. - Question 7.a. ADD 50% \$ Student Status – Question 7.b ADD 30% \$ \$ Working with Professional Athletes or Dancers - Question 7.c ADD 100% Teaching - Question 7.d ADD 30% \$

TOTAL PART A \$

#### COVERAGE – B – (OPTIONAL) – Commercial General Liability – "Occurrence Basis"

▼	Check off one. Please select and check off the	requ	ired limit. Write the applicable pren	nium in the	column.▼	
	Limit		Annual Premium		PREMIUM	
	\$1,000,000 per Claim / \$1,000,000 Aggregate	\$1	25	\$	6	
	\$2,000,000 per Claim / \$2,000,000 Aggregate	\$2	200	\$	6	
	\$5,000,000 per Claim / \$5,000,000 Aggregate	\$4	00	\$	6	
	Additional Insured – Question 7.e.	\$5	0 per additional insured	\$	6	
	included above: • \$1,000,000 Personal & Advertising Injury Liab	oility	<ul> <li>\$5,000 per person/\$10,0 Expenses</li> <li>\$500,000 Tenant's Lega</li> </ul>		Medical	
				тоти	AL PART B	\$
				TOTAL P	ART A & B	\$ 
		_		P	OLICY FEE	\$ 25.00
			TAXABLE TOTAL PART A + F	PART B + PO	OLICY FEE	\$
			anitoba add 8% Newfoundland/Lab add 9% Ontario add 8% Saskatc			\$ 
			тс	OTAL INCLU	JDING TAX	\$
			retained. Policy is subject to a \$1,00 ecords as no other invoice will be p		ole	 

Rates are subject to change without notice.

M/DD/YYYY
//D

#### Protection of the Applicant's Personal Information:

By completing this application and returning it to Holman Insurance Brokers Ltd., the **Applicant** agrees and consents to the collection, use and disclosure of such information, including any personal information, by Holman Insurance Brokers Ltd. For the following purposes:

- Communicating with the Applicant
- Assessing the **Applicant**'s application for insurance
- Disclosing information to Insurance Companies
- Negotiating, maintaining or renewing insurance on the **Applicant**'s behalf
- Providing claims assistance and service.
- Advising the Applicant of other products or services
- Complying with regulators and legal authorities

For more information about our privacy policies and practices or for a copy of our Privacy Policy please visit our web site <u>www.holmanins.com</u> or contact our Privacy Officer at Holman Insurance Brokers Ltd.

#### DISCLOSURE OF MATERIAL FACTS

It is essential that every **Applicant** when seeking a quotation, taking out or renewing an insurance policy reveals to the prospective Insurer(s) any material facts or information (including any material circumstances or change in circumstances) which might influence the judgment of Insurer(s) in determining the premium or in determining whether they will accept the risk. Failure to do so may render the contract of insurance voidable from inception at the option of the Insurer(s) and enable them to repudiate liability there under. If you have any doubt as to what constitutes a material fact or circumstance, seek professional advice.

#### **PROGRAM DISCLOSURE**

Your coverage will be placed with a program administered by Holman Insurance Brokers Ltd. We have engaged in a marketing process to offer a competitive product on a group basis with insurers be we have not acted as a broker for any individual participant. Should your application not be accepted for whatever reason by the insurer, the information may be used by Holman to seek an alternative insurer if available.

#### EMAIL AUTHORIZATION

In an effort to bring our policy holders the most cost effective insurance plan, all of our correspondence is completed electronically, including renewal applications, invoicing and the delivery of the policy documents. the email address supplied by you in this application will be used. We must be notified of any change to your email address. The policy holder agrees that it will hold Holman Insurance Brokers Ltd. harmless with respect to any e-mail changes caused by the policy holder's failure to provide current and valid information for the receipt of documents.

The Applicant/policy owner further agrees that the policy documents transmitted electronically by Holman Insurance Brokers Ltd. to the electronic address supplied are in lieu of all other forms of communication. The policy Owner accepts that electronic delivery of policy documents is sufficient to meet all reporting requirements of the policy.

#### DECLARATION

I/we declare that the above statements are true in every respect. I/we hold qualification certificate(s) for the therapy(ies) stated on this application form. I/we have not withheld or misrepresented any material fact. I/we agree that this application will form the basis of the contract between me/us and Holman Insurance Brokers Ltd.

**Applicant's Signature** 

Print Name

Please retain a copy for your records as no other invoice will be provided.

Return completed application and additional materials requested to: Holman Insurance Brokers Ltd. 101-3100 Steeles Ave. East, Markham ON L3R 8T3 Telephone:(905)886-5630 Fax: (905) 886-5622 Email: programs@holmanins.com

Date

## Checklist

Application completed with all questions answered. All pages #1 to #8 must be returned.	
Relevant certificates and qualifications attached.(see question #3) – for new applicants or and new	
Certifications for renewals	
Membership Documentation (e.g. Certificate of Membership).	
Copy of prior insurance policy if prior retro date is required Not required for renewals	
Resume CV attached. – Not required for renewals	
Sample patient, client intake and consent forms attached. – page 4 question 9	
Categories – (page 5 and 6) – all applicable have been checked off.	
Premium calculation including tax for options- page 7.	
Cheque attached Contine Bank confirmation # if online Name of Bank	

### **PAYMENT OPTIONS**

#### Credit Card, Vis or Mastercard

1. Go to https://www.policypayments.com/Holman?step2 Note: There is a administrative fee of 2.50% charge.

#### Internet Banking - (NOT to be confused with Interac e-Transfer above)

Each bank has designed a unique format for their web site. However, the necessary procedures are generally similar.

- 1. Under Bill Payment: Choose Add Payee/Bill.
- 2. Enter Holman. Choose All Categories and province Ontario and submit.
- 3. Under Bill company/Payee Select Holman Insurance Brokers Ltd. and enter your account number which is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Select the account you wish to withdraw the funds from. (i.e. credit card, savings, chequing, line of credit). Indicate the amount of payment and submit. A confirmation and reference number will be displayed to acknowledge your payment.

#### **Telephone Banking**

- 1. Request your bank set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Your banking institution will then take your payment over the telephone by your choice of payment method.

#### **Debit Card Payments**

- 1. Contact your bank by telephone or visit bank in person. Request that they set up an option to allow you to make Bill Payments by Debit Card.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Once you have set up Holman Insurance Brokers Ltd., you are able to proceed with payments via your branch ATMs with your debit card.
- 5. Choose banking option: Bill Payment and follow your bank instructions.

#### In Person at the Bank

- 1. At your own bank, request they set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. You can choose to pay via the different accounts you hold with that particular bank or by other financial institution credit cards.
- 5. When paying in person at different financial institutions, bring your invoice/statement and request to make a Bill Payment.
- 6. Advise the teller that the Payee is Holman Insurance Brokers Ltd. and follow the prompts from step #2.
- **Note**: Do not ask for a wire transfer or funds transfer, the banks charge you extra for this service and charge us extra for which we do not reimburse. These additional fees can range as high as \$50 or more.

#### By Mail

Cheque or money order payable to: Holman Insurance Brokers Ltd., 3100 Steeles Ave. East Suite 101, Markham ON L3R 8T3

Please note: NSF Payments - there will be an additional \$25 service charge